

From: RGA
To: Microsoft ATR
Date: 1/23/02 8:04pm
Subject: Microsoft Settlement

Department -

As a user of Microsoft products, I favor the settlement that the Department and several of the State Attorneys General have negotiated with Microsoft, and urge that you finalize that settlement on its existing terms. I believe that this settlement is in the public interest and should be submitted to the court with the recommendation that it be approved in its present form.

I have followed the litigation closely. It appears to me that too little weight is being given to the fact that Microsoft's success in the market was based on merit, not market share. The sooner that this protracted litigation can be finally resolved, the sooner that Microsoft will be able to return its full attention to its first priority - the consumer, innovation, and improved products at lower prices.

Thank you.

Gordon Appleman